

# Pinecrest Newsletter

Volume 6, Issue 2

April 2011

## VIOLATION STATS FOR 2011

Number of complaints:

Trash:	19
Parking:	2
Other:	15

Complaints resolved after first letter:	4
Number of second letters sent out:	0
Complaints resolved after second letter:	0
Number of hearings held:	16
Number of issues settled after hearing:	11
Number of fines issued:	11
Number of repeat fines:	0

Remember, if you witness a violation please call or email our management company (TWC) at (703) 437-5800 or [info@twcmanagement.com](mailto:info@twcmanagement.com). Don't forget to **keep submitting violations!** ❖

## NEW WEBSITE COMING

The new Pinecrest Cluster website is currently under development and will be going live over the summer. Check back at [www.pinecrestcluster.org](http://www.pinecrestcluster.org) for enhanced news section, documents repository and violation reporting functionality. ❖

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## ANNUAL CLEAN-UP DAY

The Annual Clean-Up and Spring Planting Day are scheduled for:

**Saturday AND Sunday, May 14<sup>th</sup> & 15<sup>th</sup>.**

**Meet outside at Cloudcroft Sq from 9 a.m. to 3 p.m.**

Come on out and help make our neighborhood beautiful!

We need help enhancing plant beds, rebuilding old garden boxes, trimming back invasive ivy and collecting litter. There will be a dumpster on Green Range Dr if you would like to give your property a spring cleaning too!

Do you have a garden or two in your court? If so, email us at [lennox0900@hotmail.com](mailto:lennox0900@hotmail.com) and we will work with you to plan and maintain these gardens in the common area. ❖

## CALENDAR OF EVENTS

### Annual Meeting

Monday, June 27, 2011 at 7 p.m.  
Southgate Community Center

### Pinecrest Board Meetings

Tuesday, May 24, 2011 at 7 p.m.  
Dogwood Elementary School

Tuesday, August 23, 2011 at 7 p.m.  
Dogwood Elementary School

Tuesday, November 15, 2011 at 7 p.m.  
Dogwood Elementary School

All residents are encouraged to attend. At every meeting there will be a 30 minute open discussion timeslot where residents can bring up issues impacting the community as well as ideas or solutions for existing problems. ❖

## TRASH PICKUP

Regular trash pick-ups for household trash and recycling are included in your homeowner's fees.

**However, bulk items and construction materials are not included.**

For such items it is the homeowners' responsibility to contact AAA Recycling to arrangement for their removal. Please call AAA Recycling at (703) 818-8222.

Trash pick-up is Mondays and Thursdays – **only**.

### RULES:

- You are required to use trash cans for pick-up. Do not place plastic bags on the curb or in grassy common areas!
- Trash cans and lids must have the house number permanently marked for identification.
- Please place trash cans **in front of your house** after 6 p.m. on Sunday or Wednesday evening. Do not place trash cans in or around community areas.
- Return the trash can behind your house (or fence) by 11 p.m. on Monday or Thursday evening.
- Recycling is only performed up on Thursday. Do not place recyclables out for pick up on Monday.

Violation of these rules will result in a fine up to \$50 per incident.

If you would like to file a complaint against any resident who violates this rule, please complete a violation form and submit to TWC. The form is also located online on the Pinecrest cluster website [<http://www.pinecrestcluster.org>]. ❖

## HOME INSPECTIONS

The annual property inspection will take place in early Summer 2011 and will be more comprehensive than the informal inspections undertaken previously.

Please take a moment to review the Cluster approved designs as well as the Reston Association covenants

which govern the appearance of all homes in Pinecrest. You can request a copy of these covenants from TWC or Reston Association at (703) 435-6530. ❖

## CALLING ALL RESIDENTS

Do you want to list your service in our community newsletter?

Please email [communications@pinecrestcluster.org](mailto:communications@pinecrestcluster.org) with the name, email, phone number, web-site, service you offer, and a short description. We will include as many services as we can in our newsletter, and also add your information to the Pinecrest web-site.

If you have any of these services or more:

**Home Improvement:** roofing, painting, siding, stucco, yard work, drainage improvement, patios, electric, plumbing, remodeling, handyman

**Personal Assistance:** Clutter re-organizing, junk hauling, taking items for donation, language training, tutors for children, hair care, pet sitting, dog walking, music lessons

Please give us your information and see it posted in the newsletter and on-line! ❖

## VIOLATION PROCESS

Every violation generated in Pinecrest is taken very seriously. TWC will be using the following process to notify residents who have committed a violation”

1. Initial violation is identified via inspection or complaint
2. A letter is sent to the homeowner
3. If the issue is not fixed, a hearing is scheduled and a second letter is sent
4. The hearing will determine a resolution and/or fine
5. Continued non-compliance results in additional fines. Any work that the HOA must perform is billed to the homeowner

When you see an issue, please report it. We need these reports so that we can take action. Repeated reports about the same issue are not lack of progress; it's the only way we can ensure that the issue is solved. ❖

## PLAYGROUNDS

You may have noticed that the playground along the inner circle path between Emerald Heights and Pyrenees Cts. has been taken down. Due to the age and weather this playground had become unstable and was unsafe for use by residents.

But don't despair; the board is looking for volunteers to help select new playground equipment for future installation on the same site. Please drop by the next board meeting on May 24<sup>th</sup> (times and location on page 1) to help generate ideas for the new playground. ❖

## CALLING ALL WRITERS

Please contact Bryant Ingraham at [bryant.ingraham@gmail.com](mailto:bryant.ingraham@gmail.com) if you would like to add an article or opinion piece to the monthly newsletter. We accept any and all submissions. ❖

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### *Important Phone Numbers*

TWC, Kim Hendon	(703) 437-5800
AAA Trash & Recycling	(703) 818-8222
Battlefield Towing	(703) 709-7723
Fairfax County Police	
(Non-emergency)	(703) 691-2131

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## VOLUNTEERS NEEDED

*Volunteer for a committee today!*

The Pinecrest association is looking for individuals who are interested in becoming a volunteer for one (or more) of the many different committees/activities that are currently underway within the cluster. Contact the committee leads listed below:

### **Gardening Committee**

Melissa Wunder – [lennox0900@hotmail.com](mailto:lennox0900@hotmail.com)

### **Neighborhood Watch**

Robert Murafsky – [robert.murafsky@us.army.mil](mailto:robert.murafsky@us.army.mil)

### **Communications Committee**

Omar Zelaya – [omar.zelaya@gmail.com](mailto:omar.zelaya@gmail.com)

We are also recruiting for the welcoming, covenants and events committees as well as for court reps. Contact [bryant.ingraham@gmail.com](mailto:bryant.ingraham@gmail.com) to join. ❖